

Frequently Asked Questions

1. Will Police and Fire services still be available?

Yes, Police and Fire personnel will still be available to serve and protect our citizens.

2. What about water and utility services?

When making payments, citizens are advised to use online options, pay-by-phone, or the payment drop box located in the back of City Hall. Visit www.saginaw-mi.com for information regarding payment options. During this time, city staff will be limited and only available to assist with emergency turn-ons and emergency shut-offs.

3. Will waste collection continue during this time?

Yes, all trash collection will continue for City of Saginaw residents. Citizens should continue to put their trash out by 7am on their scheduled collection day.

4. What services are impacted?

- a. Effective April 1, 2020, all bulk collection services (which is anything not contained in a bag or a can) will be **SUSPENDED** until further notice
- b. All Recycling will be **SUSPENDED** until the week of April 13
- c. Spring yard waste collection will be **DELAYED** until the week of April 13
- d. The City's Compost site will be closed to the public until the week of April 13
- e. The City's Convenience Station will be closed until Saturday, May 9

5. Will someone be available to assist with other public services?

Yes, staff will be available in a limited capacity to maintain the quality of our streets, traffic and parks. Citizens can call (989) 759-1776 for Public Services requests.

6. Will water treatment still continue?

Yes, this is an essential service for our citizens and we are well-prepared to continue providing water service throughout this pandemic. We will have staff and infrastructure in place to maintain water service around the clock to help keep families healthy, clean and hydrated. We are taking action to protect our staff and maintain our ability to provide the safe reliable source of water needed.

