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## **PRESS RELEASE**

**FOR IMMEDIATE RELEASE**

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### **City of Saginaw Discontinues Water Shut Offs During State of Emergency**

**MARCH 13, 2020 SAGINAW, MI** – Effective immediately, the City of Saginaw will discontinue water shutoffs during the COVID-19 State of Emergency Declaration by Governor Whitmer. Shutoffs for nonpayment will temporarily cease to ensure our citizens have the ability to practice recommended personal hygiene measures to prevent the spread of the virus.

Residential water accounts that are currently shut off due to delinquency will be reinstated for the \$52 reconnect fee. Customers can contact the Customer Accounting Department at 759-1450 to restore service. City staff will reinstate service as quickly as possible.

Although shut offs are not occurring, the City reminds all customers that they are responsible for all water service costs that continue to accrue. Customers should continue to make their normal monthly water bill payment. We encourage customers to visit the City website at [www.saginaw-mi.com](http://www.saginaw-mi.com) to make online payments. Customers can also make payments by phone by calling 833-440-8683. Payments can also be

made via check or money order at the drop box behind City Hall. During this time, payments will be collected from the drop box multiple times throughout the day. Payments collected after 4pm will be applied to the next day.

For all questions regarding City of Saginaw services and payments, call (989) 399-1311.

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